

From: Liivi Karpištšenko
Sent: Friday, March 15, 2024 3:09 PM
To: 'Lena Hägglöf' <lena.hagglof@regeringskansliet.se>
Cc: 'Asso Kasuk' <Asso.Kasuk@ria.ee>
Subject: RE: Swedish investigation on digital authority mail

Dear Ms Hägglöf,

I regret that you have not received any answer to your previous requests. Unfortunately, your e-mails have not reached either me or our Information System Authority.

In Estonia, a national solution of digital mail has been developed and is in use for sending notifications and important information from authorities to private persons and companies who have been given a national identification code. All the persons and companies also have a national digital mailbox which they can reach at the State Portal eesti.ee. A new, advanced solution is under development. For further information, please contact Mr Asso Kasuk, the product owner of the Mailbox who works with the State Portal Unit of the Personal Services Department at the Information System Authority. Asso's address is in the CC-line and I also encourage him to contact you himself at the earliest possible time.

You can also find some information online, at <https://www.ria.ee/en/state-information-system/central-platforms-provision-public-services/state-portal-eestiee> (see the sections The National Mailbox and Usage statistics).

The usage of the solution is described in the government regulation "Principles for Managing Services and Governing Information" (§ 15) which is available in English at <https://www.riigiteataja.ee/en/eli/ee/513042023001/consolide/current>

For the digital correspondence between the Estonian authorities a secure document exchange layer is in place, together with a standardized message format for the metadata of documents. The information on that solution is available at <https://www.ria.ee/en/state-information-system/data-exchange-platforms/document-exchange-layer-dhx>

Yours sincerely

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